



We are so glad you have chosen to live in the Vista Lakes community. The information below is designed to get you started in your new home, but for additional information please visit our website at VistaLakesFL.com

Amenities Center/Residents’ Club

8841 Lee Vista Blvd

Administrative personnel are available **8 a.m. to 4 p.m., Monday-Friday**, except holidays.

Pool Office staff (offering limited administrative assistance) available during pool operating hours.

The facilities at the Amenities Center are open to residents with full access rights to the Amenities Center (i.e. residents from all neighborhoods except The Horizons and Central Park which have their own facilities).

Contacts

Vista Lakes Community Association	Main Office	407-207-1202
Vista Lakes	Email Alert List	webmaster@VistaLakesFL.com
Gentry Park	Manager	407-781-0778
Central Park	Manager	407-384-5663
The Horizons	Manager	407-982-3119
Cable TV	Bright House Networks	407-291-2500
Electricity	Duke Energy	407-629-1010
Trash/Recycling	Orlando Utilities Commission	407-423-9018
Water	Orange County Utilities	407-836-5515

Other local contacts can be located on our community website at VistaLakesFL.com

HOA Assessments

Assessments are due quarterly on January 1, April 1, July 1 and October 1, and can be paid online through your online banking web site, or mailed to:

Vista Lakes Community Association, Inc.
P.O. Box 628207
Orlando, FL 32862-8207

For the current assessments please go to VistaLakesFL.com/docs/vlca/assessments.pdf

Architectural Review Committee (ARC)

Vista Lakes is a deed restricted community, therefore, before making any changes to the outside of your home it is important that residents understand the requirements of the ARC. Examples of such changes include painting, fencing and landscaping. For a complete list of requirements and application forms please go to VistaLakesFL.com. Approved paint colors are also available for viewing at the Residents’ Club. For any ARC-related questions please email ARC@VistaLakesFL.com or see the ARC Administrator at the Residents’ Club.

Access to Vista Lakes Amenities

A Vista Lakes identification card is required in order to access any Vista Lakes amenities including the pools, parks and fitness center. ID cards are issued at the Residents’ Club during office/pool hours. To get a Vista Lakes ID card you must bring a photo ID (e.g. drivers’ license or school ID), your mortgage or lease, and one other form of verification of address such as a utility bill with your name and current Vista Lakes address.

Residents must also be current on their quarterly HOA assessments in order to access any of the Vista Lakes



amenities.

Pool Operating Hours

Please go to VistaLakesFL.com to see the current pool operating hours.

Pool Closure

It is the VLCA's responsibility to provide the best safety for the residents and guest while at the pool. The pool staff has the authority to close the pool area consistent with the Vista Lakes' Weather Policy or in the event of any other issue that may be hazardous. The pool must be cleared immediately. Pool staff will provide situation updates to those waiting, but residents and guests may only reenter the pool area when instructed by the pool staff. The pool may be closed for reasons including:

- Thunder storms - whenever thunder or lightning is seen or heard, the pool is required to be closed until there has been no thunder or lightning activity for 30 minutes
- Chemicals off balance
- Fecal incident
- Water temperature below 65 degrees
- Mechanical issues

Pool Guest Access

All guests must be escorted by a resident who must be at least 18 years old, unless they have a valid Vista Lakes guest pass. Residents and guests may be asked to show their drivers' license or other form of photo ID (passport, government ID, etc.) to show proof of age. Guests eighteen years and older must have a photo ID with them. Residents are allowed to bring a maximum of 5 guests per household per visit.

Guests must be at least 18 years old to enter the pool area without a resident. Residents must pre-register guests and obtain guest passes at least 24 hours prior to the first pool visit by the guest(s). For guests staying at a resident's house for less than two weeks, residents may request a short-term guest pass at the pool office, which is valid for one guest. For guests staying at a resident's house for two weeks or longer, residents may request a long-term guest pass at the pool office, which is valid for up to five guests.

Fitness Center Access

To access the Fitness Center residents must sign a waiver and purchase an access card (\$10 cash or check only), which will allow its registered owner to access to Fitness Center between 5:00 a.m. and 11:00 p.m. by using the card reader on the door. The doors are locked automatically during the overnight hours. The access card will not open the door during the overnight hours or if the resident's privileges have been suspended due to unpaid HOA assessments. Residents using the Fitness Center must be at least 15 years of age, and those under the age of 18 must be accompanied by a registered Fitness Center user aged 18 or older, and are required to sign a waiver which must be co-signed by an adult.

Gated Neighborhoods

Gate openers, for residents in gated neighborhoods, are available for purchase at the Residents' Club during office/pool hours. There are three options for gate entry:

1. 4-digit gate code (no charge).
2. Gate card (\$2 each, cash or check only).
3. Remote control (\$30 each, cash or check only).

You may also request to be added to the directory displayed at the gate control panel.

Please **do not** give out gate codes unless absolutely necessary, and **never** post codes on signs, on the gates or on the gate access panels

Trash

Trash is collected on **Tuesdays**.

Yard waste is collected on **Tuesdays** (and must be bundles or bagged).

Recycling is collected on **Fridays**

Post Office

Information regarding mail, mailboxes and mailbox keys (except for Gentry Park) can be obtained from the post office located at **7360 Curry Ford Road**. The phone number is 407-277-3501. For Gentry Park mailbox questions please contact the condo manager.

